

TABLE OF CONTENTS

1. FINNS BALI GENERAL TERMS AND CONDITIONS	2
1.1 OPERATING DAYS & HOURS	2
1.2 BOOKINGS & RESERVATIONS	2
1.3 REFUND POLICY	3
1.4 AMENDMENT POLICY	3
1.5 FLEXI BOOKING	3
1.6 TATTOO POLICY	4
1.7 DAMAGES	4
1.8 LOSSES	4
1.9 WEAPONS	4
1.10 UNDER THE INFLUENCE	4
1.11 VEHICLES & CAR PARKING	5
1.12 DRESS CODE	5
1.13 PETS & ANIMALS	5
1.14 SMOKING	5
1.15 PROHIBITED ITEMS	6
1.16 BACK OF HOUSE	6
1.17 VAT & CHARGES	6
1.18 AMENDMENTS	6
1.19 SPORTING GROUPS AND BUCKS PARTIES	7
1.20 COMPLIANCE WITH FINNS BALI RULES	7
1.21 MANAGEMENT AND STAFF	7
1.22 CONDUCT OF PERSONS AT FINNS BALI	7
1.23 INTERPRETATION OF FINNS BALI RULES	8
1.24 ADULT ONLY AREAS	8
1.25 CHILDREN	8
1.26 SWIMMING POOLS	8
1.27 SECURITY AND EMERGENCY PROCEDURES	9
1.28 LEGAL DRINKING AGE	9
1.29 TABLE RESERVATIONS	9
1.30 GIFT VOUCHERS	9
1.31 ONLINE PURCHASES	9
1.32 ADD TO CART ITEMS	9
2. PROMOTIONS	10
2.1 VIP WELCOME DRINK	10
2.2 ULTIMATE EXPERIENCE FLASH SALE	10
2.3 ULTIMATE EXPERIENCE INCLUSIONS	10
2.4 GIRLS AT FINNS	10
2.5 AIR ASIA BOARDING PASS	10
3. SPECIAL EVENTS	11
4. GROUP BOOKINGS	11
5. VENUE HIRE & PRIVATE EVENTS	12
6. FORCE MAJEURE	17
7. DISCLAIMER	17
8. PRIVACY POLICY	18

TERMS & CONDITIONS

1. FINNS BALI GENERAL TERMS AND CONDITIONS

Payment constitutes acceptance of all Finns Bali terms and conditions

Upon entry to any Finns Bali venue, guests acknowledge and agree to all of the following terms and conditions

1.1. OPERATING DAYS & HOURS

- 1.1.1. Finns Bali opening hours vary between facilities. Please refer to Finns Bali websites for hours of operation
- 1.1.2. Finns Bali Management reserves the right to change the operations days and hours as it deems fit without prior notice
- 1.1.3. Finns Bali will not open on Nyepi (Silence Day) in accordance with Balinese custom

1.2. BOOKINGS & RESERVATIONS

- 1.2.1. Online bookings must be paid in full at time of booking
- 1.2.2. Online payments are processed through Stripe for international card transactions and MidTrans or bank transfer for domestic transactions
- 1.2.3. Prices are in Indonesian Rupiah excluding tax and service charges
- 1.2.4. Currency conversion rates are estimates only. Final payment calculations will be determined by your financial institutions
- 1.2.5. After completing your booking, an automatic e-booking confirmation will be emailed to your designated email address
- 1.2.6. Guests purchasing BOOK & SAVE "Arrive Before 2pm or 3pm" bookings must arrive before the designated time of 2pm or 3pm to guarantee availability and bed position as the booking will be released if you fail to arrive by this time
- 1.2.7. If arriving after 2pm or 3pm (as confirmed at time of booking), Finns will use their best endeavors to find a suitable alternative but the availability and position of the bed selected cannot be guaranteed
- 1.2.8. Upon arrival Guests with furniture reservations must provide 1 credit card and 1 form of ID (both with the same name) as deposit
- 1.2.9. Tickets are valid for use only on the date written on the e-ticket
- 1.2.10. Guests must show booking confirmation via hard copy or mobile device upon arrival at Reception
- 1.2.11. If you cannot present booking confirmation or valid ID in booking name then the reservation will be denied and no refunds will be provided
- 1.2.12. All information given to Finns Bali must be accurate and current
- 1.2.13. Booking is not applicable for group bookings. All bookings will be treated individually
- 1.2.14. Finns Bali strictly forbids selling of bookings at an increased price by any third party. In such cases bookings will be automatically void with no refund

1.3. REFUND POLICY

- 1.3.1. Bookings are 100% refundable if the venue is closed or a special event is cancelled prior to commencement
- 1.3.2. If the venue is open and you choose not to attend then 100% cancellation fee applies

1.4. AMENDMENT POLICY

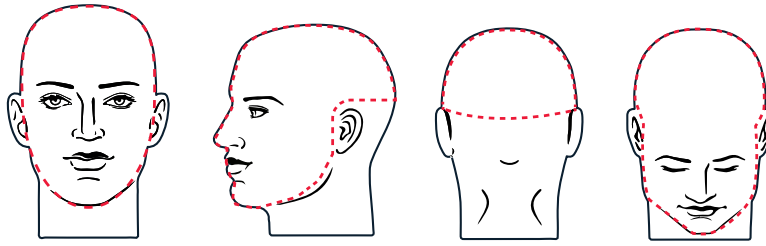
- 1.4.1. Date Change – available within 2 hours of making the original booking – free of charge. Requests must be submitted in writing to reservations@finnsbeachclub.com within 2 hours of making the original booking
- 1.4.2. Please note: reservations office hours are 9am – 6pm daily. Requests outside of office hours will be responded to the following morning
- 1.4.3. Furniture upgrades can be made at any time, subject to availability
- 1.4.4. Requests must be submitted in writing to reservations@finnsbeachclub.com
- 1.4.5. Date change requests more than 2 hours from booking time are available, subject to availability at the latest the day prior to booking date with an amendment fee of Rp 500,000. Note – this is a fee – not valid as minimum spend credit
- 1.4.6. Amendment requests must be submitted in writing with original booking confirmation attached to reservations@finnsbeachclub.com by latest 5pm (Bali time) the day prior to your booking
- 1.4.7. Failure to attend on the day of booking is considered a no show and 100% cancellation fee applies

1.5. FLEXI BOOKING

- 1.5.1. Flexi booking may be purchased at the time of making an online reservation
- 1.5.2. After the successful purchase of a Flexi Booking, you can change your booking date up to two times to any other date you would like, up to the exact same value of your original booking. Booking changes must be made 48 hours or earlier before the opening time on your booking date (special event dates are not eligible)
- 1.5.3. Booking changes must be communicated to reservations@finnsbeachclub.com and approved prior to the 48 hours of the opening time of your booking. Proof of purchase of both the Flexi Booking pass, and your original booking must be provided. The booking name must also be exactly the same as the original booking name. Transfers of Flexi Bookings are not permitted

1.6. TATTOO POLICY

- 1.6.1. Guests with head or facial tattoos are not permitted to enter the venue



Guests with visible tattoos inside the red dotted lines will be refused entry

1.7. DAMAGES

- 1.7.1. Guests are liable for any repairs or replacement of any Finns Bali Facilities which is damaged by them, whether accidental or intentional

1.8. LOSSES

- 1.8.1. Finns Bali is not responsible and will not be held responsible for any loss of personal belongings of Members, visitors and guests
- 1.8.2. Lost and Found matters should be directed to Reception and will be recorded on the Lost and Found report by Finns Bali employee
- 1.8.3. Finns Bali's items that are rented by members, visitors and guests such as towels, locker's key and any others that are lost, the replacement cost will be borne by the members or by the owners of the membership, visitors and guests

1.9. WEAPONS

- 1.9.1. No weapons, firearms or dangerous items are allowed inside the venue. The exception to this rule are Finns Bali in-house Police or when Police or Army escorting VIP Guest, Politicians etc
- 1.9.2. Armed members of Bali Polda forces are stationed at Finns Bali entrances and seawall to act as a deterrent and take action if any act of terrorism is carried out on Finns Bali property. They are stationed at Finns Bali discretion

1.10. UNDER THE INFLUENCE

- 1.10.1. Members, visitors and guests who are under strong influence of alcohol or prohibited drugs will not be permitted to enter Finns Bali or use any facilities

1.11. VEHICLES & CAR PARKING

- 1.11.1. All vehicles must be fully checked by security at entry, prior to access to the venue.
- 1.11.2. Finns Bali accepts no responsibility for cars parked on their premises
- 1.11.3. The car parks will remain open during operating hours of the Finns Bali or as otherwise determined by Management
- 1.11.4. Guests are required to observe all directions and signage of Finns Bali within car parking areas
- 1.11.5. Vehicles entering the Finns Bali facilities are not permitted to park or drive in a manner which; obstructs fire or emergency access; obstructs pedestrian ways; or disturbs the ground or landscaping of the Finns Bali facilities

1.12. DRESS CODE

- 1.12.1. Areas observe specific dress code as defined below
- 1.12.2. FINNS BEACH CLUB AND VIP BEACH CLUB
 - 1.12.2.1 Smart Casual dress standard applies
 - 1.12.2.2 Male – t shirts, shorts/board shorts and thongs/sandals are the minimum dress standard.
 - 1.12.2.3 Female – shirt/blouse, shorts, sarong and footwear are the minimum dress standard.
 - 1.12.2.4 No matching shirts or costumes are permitted to be worn by groups
 - 1.12.2.5 Any person bearing or wearing gang colours are not permitted to enter the venue
- 1.12.3. ST TROPEZ, PLATINUM BAR & SUNSET LOUNGE
 - 1.12.3.1 Smart Casual Dress Standard applies
 - 1.12.3.2 Female – shirt, blouse, shorts and footwear are the minimum dress.
 - 1.12.3.3 Male – t shirts, shorts/board shorts and sandals are the minimum dress.
 - 1.12.3.4 Singlets and swimwear are not permitted

1.13. PETS & ANIMALS

- 1.13.1. Under no circumstances are pets or animals of any kind to be brought into the premises

1.14. SMOKING

- 1.14.1. Smoking is not permitted in the following areas:
 - 1.14.1.1 Finns Beach Club and Finns VIP Beach Club Entrance Foyer and Reception
 - 1.14.1.2 Locker Rooms
- 1.14.2. Finns Bali reserves the right to extend the areas where smoking is not permitted as it sees fit

1.15. PROHIBITED ITEMS

- 1.15.1. All bags and other goods in your possession will be checked upon entering Finns Bali premises. Any items not permitted will be labeled and held by security until departure
- 1.15.2. Outside food and beverages are not permitted
- 1.15.3. Single use plastic bottles are not permitted
- 1.15.4. The following items may not be used on the Finns Bali Facilities: golf clubs, rollerblades, roller skates, "wheelies", skateboards, scooters, remote-controlled toys, including drones and any other item that might be deemed unfit or dangerous by management
- 1.15.5. No professional photography equipment including video cameras, telescopic lenses or drones are allowed into the venue without prior arrangement with Finns Marketing Department
- 1.15.6. Animals are not permitted in the venue
- 1.15.7. Inflatable pool toys are not permitted
- 1.15.8. Balloons and decorations are not permitted
- 1.15.9. Illegal substances are not allowed inside the venue. Indonesia carries severe penalties for possession of illegal drugs
- 1.15.10. Illegal or immoral activities including gambling, prostitution, prohibited drugs, possession or use of pyrotechnics or dangerous goods, and possession or use of firearms and other weapons are all strictly prohibited. The authorities will be notified immediately without warning

1.16. BACK OF HOUSE

- 1.16.1. Except with the prior permission of Management, Guests may not enter the back of the house areas

1.17. VAT & CHARGES

- 1.17.1. All prices and fees payable at Finns Bali are subject to prevailing Indonesian Government regulations
- 1.17.2. A schedule of Finns Bali charges and fees determined by the Management and as detailed in the Finns Bali rules will be posted on Finns Bali websites

1.18. AMENDMENTS

- 1.18.1. Finns Bali terms & conditions may be amended or modified without prior notice
- 1.18.2. Finns Bali Reserves the right to change venue layout at any time without prior notice
- 1.18.3. Restrictions or limitations on access to the beach club and beach may be imposed at any time
- 1.18.4. We may close the complete beach club, specific areas and/or the beach on a permanent or temporary basis at any time. If your reservation is affected, Finns Reservations will contact you as soon as possible and advise the alternatives
- 1.18.5. We reserve the right to modify these conditions at any time

1.19. SPORTING GROUPS AND BUCKS PARTIES

- 1.19.1. No Male Australian, NZ or UK Sporting Teams or Bucks/Stag groups are permitted in Finns Beach Club or Finns VIP Beach Club

1.20. COMPLIANCE WITH FINNS BALI RULES

- 1.20.1. Finns Bali reserves the right to deny access to anyone who refuses to comply with the Finns Bali rules
- 1.20.2. Finns Bali reserves the right to remove and ban any person from Finns Bali facilities at any time if directions are not followed and/or Terms and Conditions in place are not followed

1.21. MANAGEMENT AND STAFF

- 1.21.1. The day to day operations of Finns Bali are performed by salaried managers } and staff who report directly to the Finns Bali Manager. The Operator reserves the right to appoint a third party organization to act as Manager of Finns Bali upon such terms, conditions and payments as the Operator deems fit
- 1.21.2. All members and guest agrees to treat all Finns Bali staff with the utmost decency and respect
- 1.21.3. Finns Bali has zero tolerance to any disrespect towards Finns Bali staff and customers and reserves the right to evict anyone upon a substantiated report of disrespect towards Finns Bali staff or customers

1.22. CONDUCT OF PERSONS AT FINNS BALI

- 1.22.1. Finns Bali has a zero tolerance policy for bad behavior that affects the enjoyment of other guests in our venues. The following acts will be deemed as breaches of the Finns Bali rules:
- 1.22.2. Subjecting another Member or Staff to physical or verbal abuse which shall include use of profanity and the threat of or actual violence and threatening, offensive or harmful conduct
- 1.22.3. Interrupting the operations of Finns Bali by countermanding or questioning instructions issued to Staff by Management
- 1.22.4. Broadcasting and publishing or assisting therein, any statement which could be construed in the opinion of the Management as detrimental to the reputation of Finns Bali, including its Members, Management and Staff
- 1.22.5. Management has been granted authority by the Operator to remove immediately from the Finns Bali Venues any person breaching the Finns Bali Rules relating to conduct
- 1.22.6. Finns Bali reserves the right to evict immediately anyone (guest or complete group) causing excessive damage or nuisance or if unlawful activities occur. If required, the relevant Indonesian authority will be contacted. Finns Bali decision is final and no-refund will be provided

1.23. INTERPRETATION OF FINNS BALI RULES

- 1.23.1. In the event of any ambiguity in the interpretation of the Finns Bali rules, the Management's opinion on the matter shall be final

1.24. ADULT ONLY AREAS

- 1.24.1. VIP Oceanfront Pool is adult only, 18 years and over. Children are not permitted in this area
- 1.24.2. Finns Beach Party is adult only, 18 years and over. Children are not permitted in this area including Party Beds or the Party Platform
- 1.24.3. Rooftop Bar is an adult only area, 18 years and over

1.25. CHILDREN

- 1.25.1. Children must be supervised by an adult at all times. Supervision of children is the sole responsibility of the parent/guardian. Finns Bali is not responsible for supervision of children or injury or damage that occurs on the premises from a result of children not being supervised.
- 1.25.2. Children remain at all times the responsibility of a parent who is expected to ensure that they act in a reasonable manner without causing undue disturbance to other guests

1.26. SWIMMING POOLS

- 1.26.1. Guests using the swimming pool do so at their own risk and responsibility
- 1.26.2. All visitors are requested to use the poolside showers before using the swimming pool
- 1.26.3. Proper bathing attire must be worn at all times. Nudity is not allowed
- 1.26.4. No child is allowed in the pool area or in the pool unless accompanied by an adult (parents, nanny or guardian). Although the facility will have a lifeguard on duty during operational hours, any adult bringing children into the swimming pool shall be responsible for their safety
- 1.26.5. Lifeguard instructions and signed directions must be followed at all times. Finns staff reserves the right to restrain and do what is necessary to any person who does not follow directions causing danger to themselves or others
- 1.26.6. Running and shouting around the pool area is not permitted
- 1.26.7. No person shall be allowed near the pool area during a thunderstorm or lightning
- 1.26.8. Persons with sores, other evidence of skin diseases or wearing bandages of any kind will not be permitted to use the pool
- 1.26.9. No metal articles, large inflatable toys or toys of a hazardous nature will be permitted in the pool area
- 1.26.10. Only experienced swimmers should swim in the deep end of the pool.
- 1.26.11. Finns Bali shall not be held responsible for accidents to bathers using the pool and to any other persons in the vicinity of the pool area

1.26.12. Finns Bali shall not be responsible for any injury, death or illness or any loss or damage in the Finns facility whatsoever/howsoever caused; sustained or incurred out of, or in any way connected with the use whether proper or otherwise, of the Swimming Pool area, whether defective or otherwise

1.27. SECURITY AND EMERGENCY PROCEDURES

- 1.27.1. Finns Bali has signed a contract with International security consultants and Management will introduce security and emergency measures from time to time
- 1.27.2. For the protection of Finns Bali Facilities and Members/Visitors/Members' Guests, all patrons are encouraged to familiarize themselves with all security and emergency measures implemented by Finns Bali and in times of emergency, obey all instructions of Staff who will have been trained to handle such situations

1.28.LEGAL DRINKING AGE

- 1.28.1. The legal drinking age in Indonesia is 21 years. Finns Bali may request photo ID to show proof of age at any time
- 1.28.2. Alcoholic beverages will not be served to persons under 21 years

1.29.TABLE RESERVATIONS

- 1.29.1. Table reservations may be released after 15 minutes if no one has arrived to confirm the booking

1.30.GIFT VOUCHERS

- 1.30.1. Finns Bali Gift Vouchers can be used towards Food and Beverage purchase, and must be presented upon bill settlement

1.31. ONLINE PURCHASES

- 1.31.1. All bottles, merchandise and donations purchased online are in addition to minimum spend

1.32. ADD TO CART ITEMS

- 1.32.1. Add to cart items are subject to availability
- 1.32.2. If the purchased item is not available on the date of your arrival, a food & beverage credit of equal value will be given
- 1.32.3. All add to cart item purchases are non-refundable

2. PROMOTIONS

2.1. VIP WELCOME DRINK

- 2.1.1. 1 welcome mimosa per eligible guest for all VIP bed bookings
- 2.1.2. Welcome drink is subject to availability and may be changed without notice

2.2. ULTIMATE EXPERIENCE FLASH SALE

- 2.2.1. Upon purchase of the Ultimate Experience, you will receive your unique booking code
- 2.2.2. After payment – your unique booking code will be sent to your email address
- 2.2.3. Your booking code is valid for up to 12 months from the original date of purchase
- 2.2.4. The Ultimate Experience booking code may be used to book online 'Ultimate Experience' Monday through Thursday ONLY
- 2.2.5. Minimum spend value equals the amount paid at the time of purchase

2.3. ULTIMATE EXPERIENCE INCLUSIONS

- 2.3.1. Ultimate Experience Wine or Spirits selection: East Indies Archipelago Dry Gin, SKYY Vodka, Bacardi Carta Blanca Rum, Sacred Hill Rose, Two Islands Reserve Brut Pinot Noir, Chardonnay, or Two Islands Sparkling Chardonnay.
- 2.3.2. All wine and spirit selections are subject to availability and change without notice
- 2.3.3. Finns Bali Day Pass and Super Fun Pass
 - 2.3.3.1 Present your voucher at Finns Recreation Club or Finns Beach Club reception to redeem your passes
 - 2.3.3.2 Passes are valid for 3 months from the date of booking. You must collect and redeem all your passes at once, within the 3 month validity period

2.4. GIRLS AT FINNS

- 2.4.1. Offer is not available for walk-in guests
- 2.4.2. Offer is not available for take-away
- 2.4.3. Bottles are subject to availability
- 2.4.4. Offer only available for daybeds bookings (Deluxe, Party, VIP and Super Deluxe, Super Party, Super VIP)
- 2.4.5. Mixers are not included
- 2.4.6. Redemption period is for new bookings made in March 2023, using promotional code GIRLS AT FINNS
- 2.4.7. Only redeemable for bookings made by a female

2.5. AIR ASIA BOARDING PASS

- 2.5.1. Valid for walk in only'
- 2.5.2. Offer is not available for take-away.
- 2.5.3. Bottles are subject to availability

- 2.5.4. Offer only available for selected beds (Deluxe, Party, VIP and Super Deluxe, Super Party, Super VIP) – excludes single beds
- 2.5.5. 1 boarding pass is eligible for 1 time offer
- 2.5.6. Valid for AirAsia QZ flights with travel date until June 30th 2023

3. SPECIAL EVENTS

- 3.1. Additional terms and conditions may apply for Special Events. Please refer to the relevant web page for details

4. GROUP BOOKINGS

4.1. GROUP BOOKING IS COMPULSORY FOR 13 TO 36 GUESTS (ADULTS OR CHILDREN)

- 4.1.1. Prices are in Indonesian Rupiah. Prices are 100% credited towards food & beverage excluding tax and service charges
- 4.1.2. Outside 7 Days - To confirm a group table reservation IDR 500,000++ per guest must be paid within 3 days
- 4.1.3. Inside 7 Days - Subject to availability, table reservations require IDR 500,000++ per guest must be paid within 24 hours
- 4.1.4. Reservations are not confirmed until full payment has been received
- 4.1.5. Bookings are non changeable, non-transferable and non-refundable
- 4.1.6. Table reservations will be released 20 minutes after confirmed reservation time unless Finns Beach Club has been contacted
- 4.1.7. Maximum dining table size is 12 guests per table
- 4.1.8. Reservations are not confirmed until full payment has been received
- 4.1.9. Bookings are non-changeable, non-transferable and non-refundable after full payment is received
- 4.1.10. No decorations or table arrangements are permitted
- 4.1.11. Maximum number of guests allowed on the Deluxe & Party Platforms is 20 guests
- 4.1.12. Pool towel hire is included with bed bookings only
- 4.1.13. Lockers are included with VIP bed bookings, subject to availability
- 4.1.14. Locker and towel rental is available at additional charge for other areas
- 4.1.15. Male Australian, NZ or UK Sporting Teams or Bucks / Stag groups are not permitted in Finns Beach Club or Finns VIP Beach Club
- 4.1.16. All standard venue terms and conditions apply

4.2. GROUP BED BOOKINGS - 11 OR MORE BEDS OR 61 OR MORE PEOPLE

- 4.2.1. Bookings of 11 or more beds (61 or more people) must agree to arrive at the venue before 2pm.
- 4.2.2. Failure to arrive before 2pm Finns reserves the right to release the booking and provide all or any of the beds to other guests
- 4.2.3. Group booking pricing applies
please contact reservations@finnsbeachclub.com

4.3. GROUP FOOD & BEVERAGE

- 4.3.1. No outside food and beverage is permitted, with the exception of special occasion cakes which will incur a fee of IDR 45,000++ per person or IDR 35,000++ for Finns Bali Members
- 4.3.2. Finns Bali Members food and beverage discounts do not apply to group bookings
- 4.3.3. Food and beverages are available from the a la carte menu
- 4.3.4. Pre orders are not available

5. VENUE HIRE & PRIVATE EVENTS

- 5.1.1. The following Terms and Conditions are applicable in addition to all standard terms and conditions. Individual areas may have specific terms and conditions as stated in the Quotation, Booking Confirmation or Event Agreement Document
- 5.1.2. The Hirer shall pay the amount specified for hire of the space, facilities and any fees and charges arising from the hire by the agreed dates
- 5.1.3. Event Hire Fee applies when guests want an event area exclusively for a group
- 5.1.4. No minimum food and beverage spend applies when the event hire fee is paid
- 5.1.5. Event Hire Fee is inclusive of service staff, Banjar fees, existing furniture in all areas, standard food and beverage material including crockery, cutlery and glassware, one pool towel per person
- 5.1.6. Existing furniture can be completely or partially removed with minimum 7 days notice
- 5.1.7. To book an event area the event fee or a 50% deposit payment must be paid within 7 days of booking and this is non-refundable. Balance monies to be paid no later than 60 days prior the event – for final menu choices no later than 30 days prior to the event or booking will be automatically cancelled
- 5.1.8. Monies paid are non-refundable and non-transferable
- 5.1.9. Booking details are as per invoice/booking confirmation. A booking is not confirmed until Finns Bali has received all necessary payments and written confirmation has been sent via email
- 5.1.10. In the case of full buyout, final balance is due 90 days prior (not 60 days)
- 5.1.11. Finns Bali Platinum Members are entitled to 10% discount from Event Hire Fee for direct bookings only
- 5.1.12. Finns Bali Member Food & Beverage Discounts DO NOT apply to events
- 5.1.13. No outside food and beverage is permitted, with the exception of special occasion cakes which will incur a fee of IDR 45,000++ per person or IDR 35,000++ per person for Finns Bali Members
- 5.1.14. Finns Bali expressly reserves the right to revise its fees and charges. However, once a deposit is paid no revision to fees will occur unless the conditions of hire are amended, there is a change to government tax, permits or extreme cost fluctuations e.g. food or beverage produce, operational costs

- 5.1.15. The agent or event planner must be advised at time of booking and must be from Finns Bali approved list of companies
- 5.1.16. No Commercial events (ticketed) permitted, unless agreed by Finns Bali Management
- 5.1.17. Finns Bali Catering is compulsory. Outside caterers will not be permitted. No outside food and drinks are permitted
- 5.1.18. Food and beverage promotions do not apply to private events e.g. happy hour, member discount, etc
- 5.1.19. Valet parking will be provided for vehicles excluding buses which must park at the designated offsite area
- 5.1.20. All Vehicles must be fully checked by security at the entrance prior to entering the premises
- 5.1.21. Maximum bus size permitted to enter the Berawa area is 24 seater. Bus details must be advised minimum 2 weeks prior to the event
- 5.1.22. Finns Bali is not responsible for service delivery, conduct or disputes from any third party that have been arranged by Finns Bali on behalf of the Hirer
- 5.1.23. Amendment is possible (one time only) before 30 days – free of charge and under approval from Finns Bali. Within 30 days prior to the event, a fee of IDR 1,500,000 will apply to each amendment made. Guests should be aware that some changes may not be possible and venue areas are subject to availability
- 5.1.24. Finns Bali venues have public liability insurance. Personal accident insurance and event insurance are the responsibility of The Hirer
- 5.1.25. Finns Bali will not be liable for any personal injury or loss where negligence cannot be attributed to the owners and operators of Finns Bali. Any disputers are to be settled in the Republic of Indonesia and shall be governed by the laws of the Republic of Indonesia
- 5.1.26. Opening Hours are 10.00 am to 12.00 pm daily. Extended opening hours can be requested, with a minimum 30 days notice, additional charge will apply. Amplified music will be turned off at 12pm. When vacating the venue guests are asked to respect the neighborhood and behave appropriately
- 5.1.27. The Hirer agrees to let Finns Bali security team inspect any bags or other goods in their staff or suppliers' possession upon entering premises. All items not permitted will be labeled and held by security until departure
- 5.1.28. Signs, banners, back drops, staging and decorations connected with the event must be approved by Finns Bali prior to the function. No nails, screws, staples adhesives or fastenings may be driven into or attached to the walls, doors, glass, floors, furniture, fittings and equipment without the express consent of the Event Manager
- 5.1.29. One Additional genset is available and must be rented from Finns Bali. Two or more gensets required are to be arranged by the Hirer
- 5.1.30. Fireworks and fire dancers require approval from Finns management
- 5.1.31. Glass decorations should not be used in pool areas
- 5.1.32. Flower shower petals should be light in colour to avoid staining natural stone pathway
- 5.1.33. All candles to have candle base to prevent wax spillage and avoid damaging surfaces
- 5.1.34. After cables installation, vendors on behalf of the Hirer must cover and remove any remaining pieces left from cutting the wire cables to prevent any danger for Finns Bali guests

- 5.1.35. Any goods, properties or materials brought in by or on behalf of the Hirer, are the responsibility of The Hirer. The Hirer shall vacate the premises by the agreed time in the booking confirmation. Specific arrangements to extend must be confirmed by the Event Manager. Any extension of time or failure to vacate the premises at the agreed time shall incur an additional fee (based on an hourly rate)
- 5.1.36. The Hirer must leave the premises in clean condition. Failure to do so will incur additional cleaning charges. All goods and event decorations must be removed and event areas cleaned by 2 am the latest after the event. A final inspection must be conducted with Finns Bali and the Hirer
- 5.1.37. The Hirer shall be responsible for the cost of any damage or loss caused to the objects, buildings, furniture, fittings and equipment arising out of and/or in the course of the Hirer's event
- 5.1.38. If any damage is found to event areas photographic evidence and report with replacement/ repair cost will be provided

5.2. LOADING AND VENDOR POLICY

- 5.2.1. The Hirer vendors must respect loading times provided by Finns Bali according to the area booked by the Hirer. Any loading outside the hire times provided is upon request and subject to approval by Finns Bali
- 5.2.2. Event hire times are inclusive of set up and pack down
- 5.2.3. Big items such as tables, chairs, stage, and main decorations must be dropped off at designated parking area
- 5.2.4. Small goods such as flowers, cake and small-size event decorations can be dropped off at Finns Bali main parking
- 5.2.5. Trolleys are allowed to be used in the main paths leading to the Hirer event areas
- 5.2.6. After dropping the goods, vendors' trucks can park at the main Finns Bali parking
- 5.2.7. All vendors' trucks are subject to Finns Bali security check before loading
- 5.2.8. Vendors' teams must present to Finns Bali security upon arrival (from the staff entrance) a valid KTP or identity document. A visitor badge will be provided to check in. The badge must be returned upon check out
- 5.2.9. Vendors are not permitted to use Finns Bali equipment
- 5.2.10. All vendors must leave the Hirer event area once installation and setup is complete
- 5.2.11. All Hirer employees and vendors must hold valid work permits as required by Indonesian law. Proof of work permit must be able to be produced at request of Finns Bali or Indonesian authorities. Finns Bali is not responsible for agent employees work permits

5.3. FINNS BALI SOUND POLICY

- 5.3.1. All sound, electrical and lighting requirements must be approved by Finns Bali prior to the event. Interference with, or alteration of any of the electrical installations, lighting sound systems, or other property is prohibited
- 5.3.2. All sound in event areas is managed by Finns AV team at agreed sound levels (microphone and music)
- 5.3.3. Amplified music curfew is 12 PM. Finns Bali management and security reserve the right to shut down any event abusing these rules

5.4. FINNS BALI PHOTOGRAPHY POLICY

- 5.4.1. Drones are not permitted to be used in Finns Bali venues
- 5.4.2. No professional photography equipment including video cameras, telescopic lenses are allowed into the venue without prior advice from the Finns Bali Marketing Department. Equipment list must be provided
- 5.4.3. Once approved, photos and video can only be taken of guests attending the private event. Privacy of other guests in the venue must be respected. If this policy is not followed the photographer will be evicted from the premises immediately
- 5.4.4. Finns Bali may ask permission to shoot the event for Finns marketing purposes. If this is agreed then photos/videos can be used at Finns Bali discretion
- 5.4.5. Finns Bali can request copies of the photos/videos from the event organizer photographer. It is at the discretion of the event organizer/client if these are shared. If shared, photos can be used at Finns Bali discretion
- 5.4.6. Guests are permitted to take photos with Finns Bali temples as a backdrop. However, guests are not allowed to touch or enter the temple(s)

5.5. EVENT CATERING

- 5.5.1. When the food and beverage menu is chosen at time of deposit, price will be guaranteed
- 5.5.2. Final food and beverage choices (including dietary requirements) must be confirmed no later than 30 days prior to the event
- 5.5.3. If food and beverage menu is not chosen within the specified time then orders must be made from from the la carte menu at the time of the event
- 5.5.4. Finns Bali event menus are recommended. Customized food or beverage menus are subject to availability and will include extra charge as below:
 - 5.5.4.1. Bookings outside 14 days after Event Fee/Minimum Spend is paid one complete food and beverage menu can be customised complimentary
 - 5.5.4.1.1 If the guest wants to change one menu item a menu amendment fee of IDR 5 million ++ applies. This is a fee and is not credited to the event fee or minimum spend
 - 5.5.4.1.2 Any additional customised menus or changes of 2 menu items or more will be charged a fee of IDR 10,000,000 ++ This is a fee and is not credited

to the event fee or minimum spend

- 5.5.4.1.3 Final food and beverage menus must be selected no later than 14 days prior to the event otherwise booking will be automatically canceled.
- 5.5.4.1.4 If the guest wants to reinstate a booking for the same date and event area it is subject to availability, approval from the GM and a fee of IDR 15,000,000 ++ This is a fee and is not credited to the event fee or minimum spend
- 5.5.4.2 Booking outside 14 days when nil fee has been paid IDR 10,000,000++ fee will apply which can be credited to food and beverage if menu is accepted and booking proceeds.
 - 5.5.4.2.1 If the customised menu is not available or the guest does not want to proceed then the IDR 10,000,000 ++ will be refunded
 - 5.5.4.2.2 If the guest wants to change one menu item then there is a menu amendment fee of IDR 5 million ++ which cannot be credited to event fee or minimum spend
 - 5.5.4.2.3 Any additional customised menus or changes of 2 menu items or more will be charged a fee of IDR 10,000,000 ++ This is a fee and is not credited to the event fee or minimum spend
 - 5.5.4.2.4 Final food and beverage menus must be selected no later than 14 days prior to the event otherwise booking will be automatically canceled
 - 5.5.4.2.5 If the guest wants to reinstate a booking for the same date and event area it is subject to availability, approval from GM and a fee of IDR 15,000,000 ++ This is a fee and is not credited to the event fee or minimum spend
- 5.5.4.3 Bookings within 14 days are subject to approval from GM
- 5.5.4.4 Inside 14 days any increase of guests numbers are subject to availability and payable immediately. Any decrease of guest numbers are non refundable and monies are non transferable to other items eg. food, beverage or other

5.6. TOWEL HIRE

- 5.6.1. When Event Hire or Minimum Spend for event areas has been paid one pool towel per person is included.
- 5.6.2. Security deposit is Rp 50,000 nett per towel to be made via credit card guarantee via event organizer/PIC
- 5.6.3. Alternatively event organizer can advise that the guest will need to pay RP 50,000 nett security deposit direct per towel hired
- 5.6.4. Additional towels are Rp 50,000 nett per towel
- 5.6.5. Towel arrangement must be advised minimum 14 days prior to the event

5.7. MISCELLANEOUS

- 5.7.1. Any clients' Testimonials submitted to Finns Bali can be used for marketing purposes
- 5.7.2. A representative of Finns Bali will be on-site for the duration of the event. Any instructions given by Finns Bali representative in relation to the conduct of the function must be followed immediately
- 5.7.3. Finns Bali representative has the authority to terminate the event should any instructions or contract conditions not be observed. In this case nil monies will be refunded
- 5.7.4. If Finns Bali terminates the contract through no fault or breach of the contract by the Hirer, FB will refund all monies received from the Hirer for that event. We may close some specific areas on a permanent or temporary basis at any time. If your reservation is effected Finns reservations will contact you as soon as possible and advise the alternatives
- 5.7.5. Plus (++) Prices are subject to service fee and government tax, as stated in your invoice. Gratuities paid above this will be distributed evenly to all staff members involved and should be handed directly to the manager in charge.
- 5.7.6. Finns Bali facilities are hired on the rules and conditions above mentioned, and the payment for such facilities, and the issue of any receipt or confirmation of hire shall be deemed to be an acknowledgment and acceptance by such person of the conditions herein contained
- 5.7.7. Event Agreements form a binding contract and may not be transferred from one company to another without the authorization of Finns Bali
- 5.7.8. Finns Bali Event Terms and Conditions are subject to change at any time without notification
- 5.7.9. Restrictions or limitations on access to Finns Bali venues may be imposed at any time

6. FORCE MAJEURE

- 6.1. If you cannot complete your booking due to Force Majeure including volcanic activity, fire, strike, flood, earthquake, riots, war, acts of terrorism, government actions or any other natural disaster booking date can be amended free of charge
- 6.2. If you want to cancel your booking due to Force Majeure monies paid will be refunded once proof of inability to travel is received by Finns Bali. Please email reservations@finnsbeachclub.com

7. DISCLAIMER

- 7.1. Finns Bali and/or the Finns Recreation Club and/or the Finns Beach Club and/or the Operator shall not be responsible for any injury, death or illness or any loss or damage to property whatsoever/ howsoever caused, sustained or incurred out of, or in any way connected with the use, whether proper or otherwise, of any of the Finns Bali Facility, whether defective or otherwise. Specifically, it is an ongoing condition of entry that all guests understand and accept:
- 7.2. By your participation, you accept the inherent risks of possible injury or harm associated with water sports and other activities at our beach club and the inherent risks associated with any activity in or near water

- 7.3. You should consider this participation in a responsible manner and with good judgment.
- 7.4. We will not be liable for any personal injury or loss where negligence cannot be attributed to the owners and operators of Finns Beach Club
- 7.5. All personal belongings are solely the guests responsibility. Finns Bali takes no responsibility for lost, damaged or stolen items
- 7.6. Assume and accept all risks related to participation by them and their families in activities organized by Finns Bali or undertaken in the Finns Bali Facility
- 7.7. Grant permission to the Operator, Management, Staff and the Finns Bali to act on their behalf according to their best judgment in any emergency affecting themselves and their Families which may occur whilst they are attending activities organized by Finns Bali
- 7.8. Authorise Finns Bali to arrange for them or their families to be administered such medical attention and to have them brought to a medical facility as deemed appropriate by Finns Bali
- 7.9. Agree that all and any medical or hospitalization charges relating thereto will be entirely for their account and not be the responsibility of Finns Bali
- 7.10. Specifically absolve Finns Bali of any and all responsibility for personal accidents, injuries or damages sustained by them and their Families whilst in the Finns Bali Facility or during their participation in activities organized by Finns Bali
- 7.11. Release Finns Bali irrevocably from any and all personal and corporate liability claims
- 7.12. Take out insurance cover deemed by them to cover activities to be carried out by Finns Bali in relation to them and their Families
- 7.13. Acknowledge that Finns Bali is not obliged to and may not purchase insurance coverage in respect of personal accidents, injuries or damages sustained by them and their Families during activities supervised by Finns Bali or carried out in the Finns Bali Facility
- 7.14. Indemnify Finns Bali in full against all claims, losses, damages, costs and expenses which Finns Bali may suffer or incur as a result of or in connection with the breach by such Member, his Spouse (if any) or guests of any of these Rules and Regulations, or any applicable rules or regulations in use in any manner at Finns Bali, and each Member shall forthwith on demand pay in full to Finns Bali such claim, losses, damages, costs and expenses
- 7.15. The Operator shall be solely responsible for any provision of finance to Finns Bali and for ensuring that at all times; Finns Bali complies with all statutes, rules, regulations and governmental and regulatory requirements applicable to the operation and business of Finns Bali
- 7.16. Guests understand that photos and video footage may be taken for advertising, promotion, and marketing purposes

8. PRIVACY POLICY

8.1. DATA PROTECTION, PRIVACY & SECURITY

- 8.1.1. We have structured our website so you can visit us and obtain information easily. Once you choose to provide us with any information by which you can be identified, you can be sure that it will only be used in accordance within the data protection laws
- 8.1.2. We respect your right to privacy. This Privacy Policy sets out details of the information that we may collect from you and how we may use that information. Please read this Privacy Policy carefully

8.1.3. In this Privacy Policy, references to “we” or “us” are to PT. Pantai Semara Nusantara trading as Finns Bali, a company incorporated in Indonesia whose registered office is at Jl. Pantai Berawa, Canggu, Kec. Kuta Utara, Kabupaten Badung, Bali 80361, who will be the controller of any personal data processed as described in this Privacy Policy Types of Personal Data

We may collect and process the following types of personal information:

8.1.3.1 Name, last name, and other identifying information

8.1.3.2 We may record your name, title, date of birth, and your nationality

8.1.3.3 Your contact details and personal account or registration details

8.1.3.4 Your contact details including your email, telephone number (home, mobile, and/or business), home and/or office address, company name

8.1.3.5 Information about your reservations, bookings, and purchases

8.1.3.6 When you make a reservation with us, we collect and process your information, including details about your booking, prices, and date of your reservation or booking. In addition, we also collect and process information relating to your purchases

8.1.3.7 Information about your payment

8.1.3.8 When you have purchased tickets or other products we offer, payment is processed through a third party secure online payment gateway. Finns Bali does not collect credit card details

8.1.3.9 Information regarding your travel

8.1.3.10 When you book with us, we process information related to your booking, such as your ticket, order confirmation, check-in (when you arrive) and special request (if any). At your request, we may also record any detail information such as medical condition to meet your medical needs or dietary requests you have or any additional assistance you require to help us serve you better

8.1.3.11 Your Finns Bali membership

8.1.3.12 When you join our membership program, we collect your information, for instance name, nationality, date of birth, email and phone number. We also process your membership number, rewards and benefits, type and level of membership, check-in history, complaints, requests, and other information related to your membership

8.1.3.13 Our communication with you

8.1.3.14 When you send us an email, telephone, or other communication, or through our social media, we may register your communication with us. When you contact us, our customer service will register your questions, complaints, needs, or other purposes in our database. We may also collect information you choose to share with us, for instance, when you fill out our customer survey, fill out a suggestion or complaint form, or submit for a contest held by us. Should these contests be in conjunction with other partners, these partners will also have access to registration data

8.1.3.15 Use of our website, social media accounts, and other digital media

8.1.3.16 When you visit our website or social media accounts, we may collect information such as IP address, browser type, operating system, referring website, web-browsing behavior, device ID (for mobile apps only), and app use

8.1.4. Sensitive Information

- 8.1.4.1 We consider certain categories of personal information such as medical conditions, special service requests, such as special meals, special assistance, or other special requests such as sensitive data. We may collect, use and share sensitive information with third parties for purposes stipulated in this privacy policy. For example, we keep records of customers who allegedly committed a crime or harmed the safety of others
- 8.1.4.2 You may also share your sensitive information with us, for instance, your medical condition because you need medical assistance or you have been permitted (with written evidence) to attend our venue with such a medical condition or you request a special meal we can offer which may refer to your religion. By providing information which may be considered as sensitive information, you agree that we may collect and process, including share this information to our third parties to help us tailor our service to you, as described in this privacy policy. If you choose to withdraw your consent, we may not provide the service which you have requested

8.1.5. Collection of Information

- 8.1.5.1 Finns Bali may collect your personal data in various ways, for instance when you make a booking, use our website, register for membership, purchase our products through one of our retail stores/ticketing office/travel agency/partner websites, communicate with us via social media, reservations center, and other indirect channels
- 8.1.5.2 We may receive information about you from our group (Finns Bali Group), partners, service providers, third parties contracted with us, or public authorities who are legally entitled to disclose that information
- 8.1.5.3 When you choose to use a third party platform to make a booking, such as a travel agent, online sales agent, media partner, we may receive your personal data from them and you are also subject to their privacy policy. When you have purchased from our partners, they may share your booking reference, name, email, phone number and ticket number with us

8.1.6. Use of Your Information

- 8.1.6.1 By accessing our website via any means, including travel agency and other indirect channels, you agree that your personal information may be collected, stored, used and shared by us and our partners, third parties we work with, or other institutions that are legally entitled to inquire with us regarding legal matters, for any of the following purposes:
- 8.1.6.1.1 to comply with legal interest and regulatory compliance requirements applicable within and outside the territory of Indonesia to Finns Bali;
 - 8.1.6.1.2 to provide our services to you during your time with us
 - 8.1.6.1.3 to identify you in relation to emergencies purposes
 - 8.1.6.1.4 to announce and notify you in connection to your booking with us;
 - 8.1.6.1.5 to enhance our promotional or marketing at Finns Bali or with other parties contracted with us;

- 8.1.6.1.6 to store your personal data for a period of time in accordance with applicable laws and regulations;
- 8.1.6.1.7 to facilitate our membership program;
- 8.1.6.1.8 to make a profile for consumer behavior

8.1.7. Legal Basis for Processing Your Information

- 8.1.7.1 Our legal basis for collecting and using the personal information described above will depend on the personal information concerned and the specific context in which we collect it
- 8.1.7.2 However, we will normally collect personal information from you only (i) where we have your consent to do so, (ii) where we need the personal information to perform a contract with you, or (iii) where the processing is in our legitimate interests and not overridden by your rights. In some cases, we may also have a legal obligation to collect personal information from you
- 8.1.7.3 If we ask you to provide personal information to comply with a legal requirement or to perform a contract with you, we will make this clear at the relevant time and advise you whether the provision of your personal information is mandatory or not (as well as the possible consequences if you do not provide your information).
- 8.1.7.4 Similarly, if we collect and use your personal information in reliance on our legitimate interests (or those of any third party), we will make clear to you at the relevant time what those legitimate interests are

8.1.8. Disclosure of Your Information

- 8.1.8.1 We may disclose your personal information to third parties for the following purposes:
 - 8.1.8.1.1 To facilitate your bookings with us
 - 8.1.8.1.2 To provide your booking arrangement with us, we may disclose your personal data with our group (Finns Bali) and other companies involved. When you purchase our services through a travel agent or other third party, we also disclose your personal data
 - 8.1.8.1.3 To support services we associated with your booking
 - 8.1.8.1.4 We cooperate with third parties to provide our services, such as IT support provider, social network provider, marketing agencies, bank, our insurance provider, hotels. All such third parties will be required to adequately protect your personal data and only process it in accordance with our instructions
 - 8.1.8.1.5 To support our membership program
 - 8.1.8.1.6 We disclose your personal data to our group (Finns Bali), bank, and our affiliated partners, when you use your membership to purchase products or services within our group or partners
 - 8.1.8.1.7 To comply with legal obligation
 - 8.1.8.1.8 If we are under a duty to disclose or share your information in order to comply with any legal obligation, or ordered by authorized institutions, or in order to enforce or apply our policies and other agreements; or to protect our rights, property, or safety, our users, or others. This includes exchanging information with other companies and organisations for the purposes of any criminal offenses

- 8.1.8.1.9 To enhance our marketing purposes
- 8.1.8.1.10 We may disclose your personal data within our group or third parties contracted with us for direct marketing purposes
- 8.1.8.1.11 These parties' use of your personal data may be subject to their own privacy policies and which we suggest you familiarise yourself with in the relevant circumstances set out above

8.1.9. Data Retention and Security Measure

- 8.1.9.1 We retain personal data we collect from you where we have an ongoing legitimate business need to do so (for example, to provide you with a service you have requested or to comply with applicable legal, tax or accounting requirements) or as long as required for the purposes described in this privacy policy
- 8.1.9.2 Finns Bali will make our best effort to protect your personal data against loss or unlawful use by providing appropriate technical and organizational measures

8.1.10. Your Rights

- 8.1.10.1 You have the following data protection rights:
 - 8.1.10.1.1 You can request access to and be entitled to update and amend your personal data for our membership program
 - 8.1.10.1.2 In addition, you can object to the processing of your personal information, ask us to restrict processing of your personal information or request portability of your personal information. Again, you can exercise these rights by emailing us to info@finnsbali.com with subject "Customer Rights-Data Protection"
 - 8.1.10.1.3 Similarly, if we have collected and processed your personal information on the basis of your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent. However, if you withdraw your consent, please be informed that it may have implications to our service provided to you
 - 8.1.10.1.4 You are welcome to exercise any other rights under applicable data protection law and regulations by emailing us to info@finnsbali.com with subject "Customer Rights"

8.1.11. International Data Transfer

- 8.1.11.1 Finns Bali may transfer your personal data to countries other than your country of residence. We take this measure in order to fulfill your booking arrangements or because our group companies, partners, or service providers have operations in countries across the world. Where necessary, Finns Bali will endeavor adequate protection to comply with the requirements or international data transfer under applicable data protection laws

8.1.12. Updating this Privacy Policy

8.1.12.1 We may update or amend this Privacy Policy from time to time, to comply with law or to meet our changing business requirements. When we update our Privacy Notice, we will take appropriate measures to inform you, consistent with the significance of the changes we make. Any updates or amendments will be posted on the Website. By continuing to access the Website, your access and use will be subject to these updates and amendments

8.1.13. Contacting Finns Bali

8.1.13.1 If you have any questions, comments or complaints about this Privacy Policy, please contact us using the details below with clear subject (PRIVACY POLICY) to: PT. Pantai Semara Nusantara Jl. Pantai Berawa, Canggu, Kec. Kuta Utara, Kabupaten Badung, Bali 80361 email: info@finnsbali.com

The agreement is made in the Republic of Indonesia and shall be governed by and constituted in accordance with the laws of the Republic of Indonesia. Any disputes will be settled in Bali, Indonesia.

Payment constitutes acceptance of all Finns Bali terms and conditions.

Upon entry to any Finns Bali venue, guests acknowledge and agree to all of the above terms and conditions.